



**Community Care Licensing Division  
Quality Assurance, Advocacy and Technical Support Bureau**

**Group Homes  
Most Common Deficiencies All Visits in 2019**

This is an analysis of the most common deficiencies cited in 2019 for Group Homes for all visit types. The Quality Assurance Unit reviewed all 1,002 deficiencies cited. This list is limited to those deficiencies that are equal to two percent (2%) or more of the total number of deficiencies cited.

*Are you a Group Home licensee looking for assistance to come into compliance with these or other issues? Please contact the Technical Support Program at [TechnicalSupportProgram@dss.ca.gov](mailto:TechnicalSupportProgram@dss.ca.gov).*

**These requirements can be found in Title 22 of the California Code of Regulations, Division 6.**

<b>Most common deficiencies cited when citations were issued on all visit types</b>	<b>Regulation Section Title</b>	<b>Regulation Section</b>	<b>This deficiency's percentage of the total deficiencies cited during all visits</b>
The facility shall be kept clean, sanitary and in good repair at all times.	Buildings and Grounds	80087(a)	8%
The licensee shall provide care and supervision as necessary to meet the client's needs.	Responsibility for providing care and supervision	80078(a)	7%
Personal rights include dignity in personal relationships with staff and other persons.	Personal Rights	84072(d)(10)	2%
Hot water temperature controls shall be maintained to automatically regulate temperature of hot water delivered to plumbing fixtures used by clients to attain a hot water temperature of not less than 105 degrees F (40.5 degrees C) and not more than 120 degrees F (48.8 degrees C).	Fixtures, Furniture, Equipment and Supplies	80088(e)(1)	2%
To be free from physical, sexual, emotional, or other abuse, and corporal punishment	Personal Rights	84072(d)(11)	2%